

PATENT APPLICATION
DECLARATION AND POWER OF ATTORNEY

ATTORNEY DOCKET NO. 4060**MS DOCKET NO. 305368.01**

As a below named inventor, I hereby declare that:

My residence/post office address and citizenship are as stated below next to my name;

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled: System and Method for Providing Computer Support Tools

the specification of which is filed herewith unless the following box is checked:

() was filed on _____ as US Application Serial No. or PCT International Application Number _____ and was amended on _____ (if applicable).

I hereby state that I have reviewed and understood the contents of the above-identified specification, including the claims, as amended by any amendment(s) referred to above. I acknowledge the duty to disclose all information which is material to patentability as defined in 37 CFR 1.56.

Foreign Application(s) and/or Claim of Foreign Priority

I hereby claim foreign priority benefits under Title 35, United States Code Section 119 of any foreign application(s) for patent or inventor(s) certificate listed below and have also identified below any foreign application for patent or inventor(s) certificate having a filing date before that of the application on which priority is claimed:

COUNTRY	APPLICATION NUMBER	DATE FILED	PRIORITY CLAIMED UNDER 35 U.S.C. 119
			YES: _____ NO: _____
			YES: _____ NO: _____

POWER OF ATTORNEY:

As a named inventor, I hereby appoint the following attorney(s) and/or agent(s)

Albert S. Michalik, Reg. No. 37395	Robert O. Bolan, Reg. No. 38831	David Bartley Eppenauer, Reg. No. 35499	Martin L. Shively, Reg. No. 33553
Ronald O. Zink, Reg. No. 35744	Patricia E. Barnes, Reg. No. 37038	Michael W. Bocianowski, Reg. No. 28692	Danielle J. Holmes, Reg. No. 39720

to prosecute this application and transact all business in the Patent and Trademark Office connected therewith.

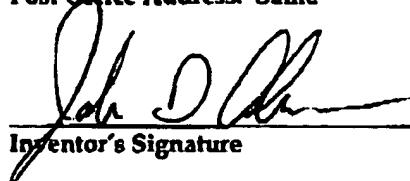
Send Correspondence to: Albert S. Michalik Law Offices of Albert S. Michalik, PLLC 704 - 228th Avenue NE, Suite 193 Sammamish, WA 98074	Direct Telephone Calls To: Albert S. Michalik 425-836-3030
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I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

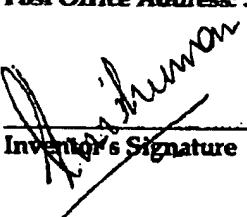
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Nov 25, 2003

Date

Full Name of Inventor: Corneliu L Lupu**Citizenship:** Romania**Residence:** 24856 NE 2nd Court, Sammamish, Washington 98074**Post Office Address:** Same
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Date

Full Name of Inventor: Kinshuman Kinshumann**Citizenship:** India**Residence:** 14420 NE 38th Street, Apt. #N -1110, Bellevue, Washington 98007**Post Office Address:** Same
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Nov 25, 2003

Date